

SORRENTO MEDICAL CENTRE

166 Ocean Beach Rd Sorrento, Victoria 3943 Australia

Phone: 03 5984 4322 ALL HOURS

Fax: 03 5984 0363

E-mail: contact@sorrentomedical.com.au

www.sorrentomedical.com.au

Surgery Hours:

Monday to Friday:9.00am-5.00pm

Sat, Sun and Public holidays as advertised

Consultations are by appointment:

Sorrento Medical

Practice Manager: Fiona Murrie

Receptionists: Penne, Angela and Tracey

Nurses: Donna and Cathy

Independent Medical Practitioners

DR PETER MEGGYESY MB BS (Melb 1980)

Established Sorrento Medical Centre in 1988 and was a solo GP for 15years. Special interests include antenatal care, travel medicine and dermatology.

Dr Meggyesy is an accredited yellow fever vaccinator.

Peter is a keen traveler and photographer and some of his favourite photographic work is featured within the surgery.

DR ADRIAN MURRIE MB BS FRACGP (Melb 1994)

Dr Murrie commenced consulting at Sorrento Medical Centre in 2003, prior to that Adrian worked in a Melbourne general practice for 5 years during which time he was a doctor for the Carlton Football Club. Special interests include sports medicine, diving medicine and surgical procedures. Dr Murrie is qualified to do scuba recreational diving medicals.

Adrian is a keen sportsman having competed in triathlons. He maintains his high level of fitness through regular cycling.

DR DANA LO

Dr Dana is familiar with our local community as she has been a local GP as well as living here since early 2021. She was based in Hong Kong prior to relocation to Australia. Dr Dana had spent 10 years serving in University Health Service in Hong Kong with special interests in mental health, women health, adolescent health and chronic disease management. Apart from medicine training, she has obtained a Degree in Master of Arts in Guidance and Counselling. Dr Dana speaks English, Cantonese and Mandarin.

The doctors are on the Vocational Register of General Practitioners.

Sorrento Medical is fully accredited as a quality general practice by GPA plus.

APPOINTMENTS:

<u>Consultations are by appointment.</u> A Standard Consultation lasts about 10 minutes. Please tell us if you may require longer or have a special purpose i.e. injection, minor operation. Maximum notice of cancellation helps us to help someone else.

If you feel that your problem may be urgent please inform the receptionists. They have been trained to recognise emergencies and will respond accordingly.

Walk Ins will be allocated to first available appointment, however there will usually be a wait.

If you require communication assistance, please let the reception staff know on booking your appointment.

TELEPHONE:

We try to keep interruptions of your consultation to a minimum. A message will be taken if the doctor is with a patient, and your call returned at the earliest opportunity. If the matter is urgent please tell the receptionist and you can be put through to our practice nurse who can triage and arrange for urgent help. Telehealth is available for some consultations, please ask at reception

Communication via electronic means.

Sorrento Medical does communicate via email, secure messaging and text message. Patient consent is requested when registering as a patient with us. At all times we will adhere to the Australian Privacy Principles, the Privacy Act 1988 any state specific laws. Some forms of electronic communication can have risks to privacy and confidentially so we will inform them of this and gain consent before proceeding with this form of communication.

Sorrento Medical does have an information email address however this is not for any medical requests, these must be directed to reception and an appointment made with the patients regular GP. Medical Emergencies must always be directed to reception or Triple zero (000) never via email

HOME VISITS:

These are available if appropriate however please come to the surgery whenever possible as there are facilities here that are not available at home. When booking the home visit please give the receptionist details of your problem. If the situation is <u>life</u> threatening we will visit immediately otherwise we will visit later in the day at a time which least disrupts consulting in the surgery.

Unfortunately we are unable to make house calls beyond Dundas Street, Rye due to the distance involved. Similarly we are unable to provide a home visiting service for patients who are not regular patients of this practice.

Our fee schedule for home visits is available at the surgery.

FEES:

Sorrento Medical is a private billing practice and our fee schedule is displayed in the surgery, in our newsletter and on our web site. Payment must be made at time of consultation. Medicare Easyclaim is available.

The length of your consultation and/or type of procedure you undertake will affect your fees.

PRESCRIPTION REQUESTS:

Best practice and in the interests of your health all scripts and referrals we ask you to make a regular face to face appointment with your Doctor. In the case of emergency, a request for a maximum of 1 or 2 scripts maybe requested. This will be a single script with no repeats therefore an appointment for further scripts will be needed. If you have not seen your regular doctor in the last 3 months this request will be declined, and appointment offered to you. (Fees apply).

TEST RESULTS:

In most cases, it is best to make a follow up appointment with your doctor several days after having a pathology/radiology test. This is so that you fully understand the implications of the result. However ,following discussion with your doctor the other way of obtaining a result is to call and speak to our Nurse between 1-2pm Monday to Friday. You must make sure you receive a result, never assume that if you have not heard , the results are normal.

Recalls and Reminders:

Sorrento Medical has an active recall register for our patients to recall them for a variety of preventative health measures. We also participate in National and State Reminder Systems and Registers. If you have any questions or object to being placed on a recall or reminder register please speak to Reception/ Nursing staff and your Doctor.

MEDICALS:

Medical examinations for employment, superannuation, insurance, and sporting events etc. is not covered by Medicare and therefore you can not claim a rebate. Payment must be made at the time of consultation. Please advise the receptionist when booking a medical so they can allocate enough time.

AFTER HOURS:

Call <u>59 844322</u> all hours. A recorded message will give you the mobile phone number of the doctor on call.

HEALTH RECORDS:

Confidentiality is assured and your medical records are password protected and only accessible to suitably qualified staff. Sorrento Medical conforms to and is fully compliant with the Victorian Health Records Act 2001.

REFERRAL TO OTHER PROVIDERS:

Our practice regularly engages with local health services, including specialists, allied health, and hospitals. If required, your GP will provide information (a referral letter) to plan your care. You will need to contact these providers to find out associated costs for their services

FEEDBACK:

Your feedback is valuable to us and we encourage you to write or speak to any of us directly with any concerns or suggestions. Email contact@sorrentomedical.com.au

If you wish to discuss a matter with an external organisation the Victorian Health Services Commissioner can be contacted on 1800 136 066

Services

Male Health

- <u>Female Health</u> including CST, contraception, implants, breast checks, and antenatal care during pregnancy.
 Accredited Female nurse Pap smear provider available.
- Sexual Health incl. Sexually Transmitted Infections.
- Child Health
- Minor Surgery Removal of moles, suturing, freezing of warts, fracture management with fibreglass plaster, removal of foreign bodies from the eyes, removal of cysts.
- <u>Immunisation clinics</u> Childhood immunisations administered by Accredited Nurse immunisers.
- <u>Travel Medicine and Travel Immunisation</u> We offer a complete travel medicine service including on site vaccination. We are a designated Yellow Fever Vaccination Centre.
- Occupational Medicine including WorkCover, injury and rehabilitation management
- Medicals incl. Employment, superannuation, and insurance.
- Chronic disease management
- Anticoagulation clinics measure and dose patients on warfarin
- Pathology Melbourne Pathology on-site
- <u>E.C.G</u> electrocardiogram available on-site
- Skin cancer checks with dermatoscope and photographic monitoring
- <u>Emergency Care</u> including all emergency drugs, oxygen treatment, ECG monitoring and AED.

Sorrento Medical Centre 166 Ocean Beach Rd Sorrento, All Hours 59844322